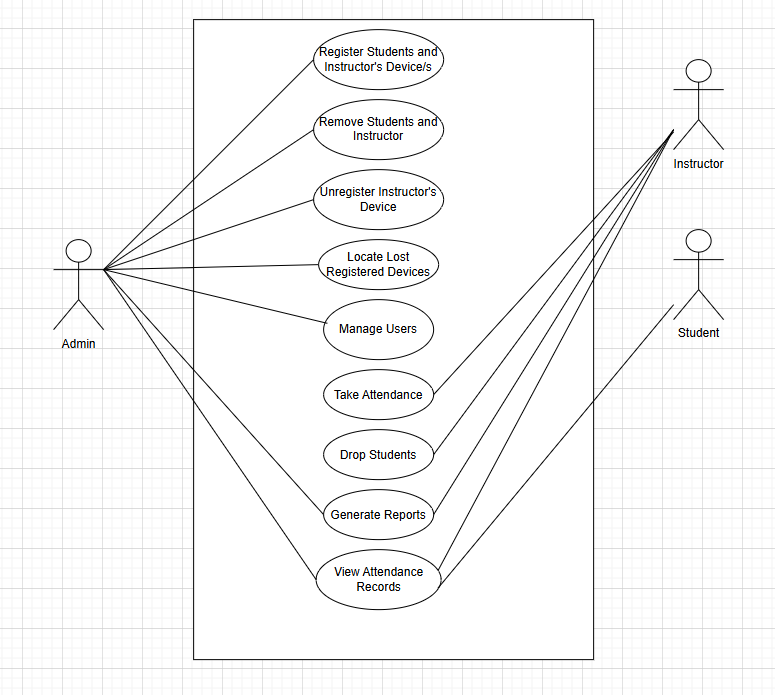
CONCEPTUAL MODEL:

USE CASE DIAGRAM: